

Date: June 20, 2016

To: Oneida County Board of Supervisors

From: Veterans' Service Officer

Re: Veterans' Service Office 2015 Annual Report

Enclosed is the 2015 Annual Report for the Oneida County Veterans' Service Office. As you can see, we made it much more reader-friendly than in past years.

On June 8, 2015, Jason Dailey began working as a Limited-Term Employee in the office and was hired as the Assistant County Veterans Service Officer on November 16. Jason is an Army National Guard veteran who served in Afghanistan with the 951st Engineer Company from 2008-2009 and has been a tremendous asset to the office!

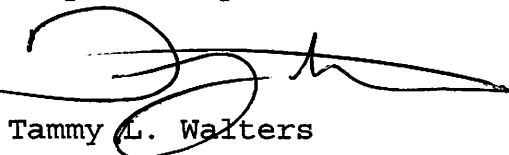
Last year between our daily phone calls, appointments, walk-ins, and home visits, we averaged 29 veteran contacts each work day. This number does not reflect the individuals we talk to at outreach events, via email, or by social media; however, we have now started tracking those numbers.

In 2015, our salaries and personnel expenses totaled \$123,795 (which includes our Veterans Service Commission per diem and expenses), and our office expenses totaled \$9,744 for a combined total of \$133,539. We applied for and received a grant from the Wisconsin Department of Veterans Affairs in the amount of \$10,000, which was used to supplement my salary.

The dollar amounts reflected on page 1 (minus treatment at VA facilities) illustrate the direct income received by our veterans through their VA benefits, which is just under \$22 million. It's reasonable to assume that a majority of that money was spent right here in Oneida County. This income is beneficial to not only our veterans but the county as well. When a veteran's income is increased through federal dollars, that can mean they need less assistance from the state or county, if they needed it in the first place. The \$9.8 million received in treatment at VA healthcare facilities is also beneficial for that reason. Additionally, VA healthcare is allowable coverage under the Affordable Care Act so veterans in the healthcare system are not required to purchase any additional health insurance.

Lastly, I'd like to note that out of the \$ 55,628,259 Oneida County spent in 2015, only \$123,539 was spent on the Veterans Service Office. That's a mere 0.22% of the entire county budget, and that's a very small price to pay for what our veterans have done for us.

Respectfully submitted,



Tammy L. Walters

VA BENEFITS PAID TO VETERANS

Program

Disability Compensation and Pension	\$12,520,000
Education and Vocational Rehabilitation	\$700,000
Insurance and Indemnities	\$464,000
WI Property Tax Credit	\$224,552
VA Loans	\$8,063,104
Treatment at VA facilities (cost of)	<u>\$9,803,000</u>
Revenue brought into Oneida County by veterans	\$31,774,656
Total personnel and operating expenses	\$123,539
Rate of return	25,720%

2015 Veterans Service Office Report

Office Activity	January	February	March	April	May	June	July	August	September	October	November	December	Y-T-D	AVERAGE
Phone Calls In/Out	481	501	738	487	534	463	534	456	507	541	505	381	6128	511
Mail Received/Sent	194	151	158	131	152	79	126	90	128	115	127	122	1573	131
Appointments	26	38	26	30	28	19	28	26	21	13	24	14	293	24
Home Visits	1	0	0	0	0	2	4	0	0	1	0	1	9	1
Outreach Events	0	1	1	1	0	1	0	1	1	1	3	1	11	1
Walk-ins	84	84	127	103	87	76	121	87	77	91	83	79	1099	92
Total	786	775	1050	752	801	640	813	660	734	762	742	598	9113	759

Vital Records

Birth	1	1	0	0	1	1	0	0	1	1	0	0	6	1
Marriage	0	1	1	1	2	1	1	0	0	1	1	1	10	1
Death	1	5	8	4	7	7	9	11	11	13	6	20	102	9
Discharge Papers	0	0	0	0	2	5	5	2	3	4	2	3	26	2
Total	2	7	9	5	12	14	15	13	15	19	9	24	144	12

VSC Grants

Approved	0	1	0	0	0	4	3	2	2	2	9	11	34	3
Amount	\$0.00	\$24.15	\$0.00	\$0.00	\$0.00	\$2,001.00	\$690.00	\$121.00	\$91.36	\$73.70	\$434.39	\$865.39	\$4,300.99	\$358.44

Transportation

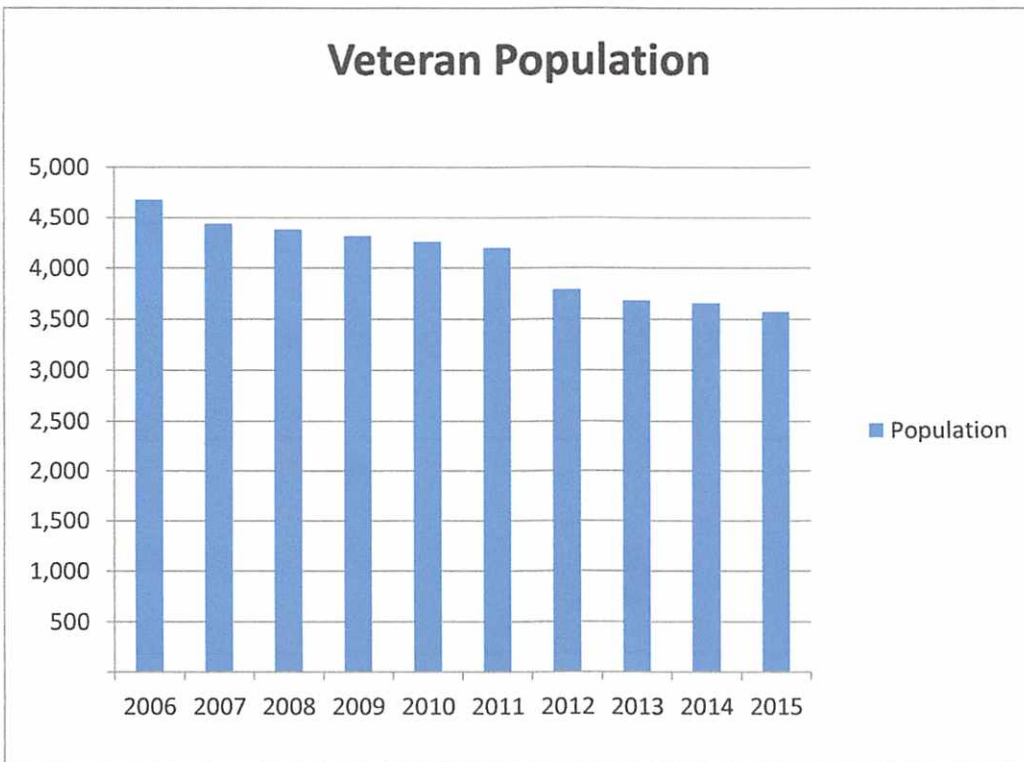
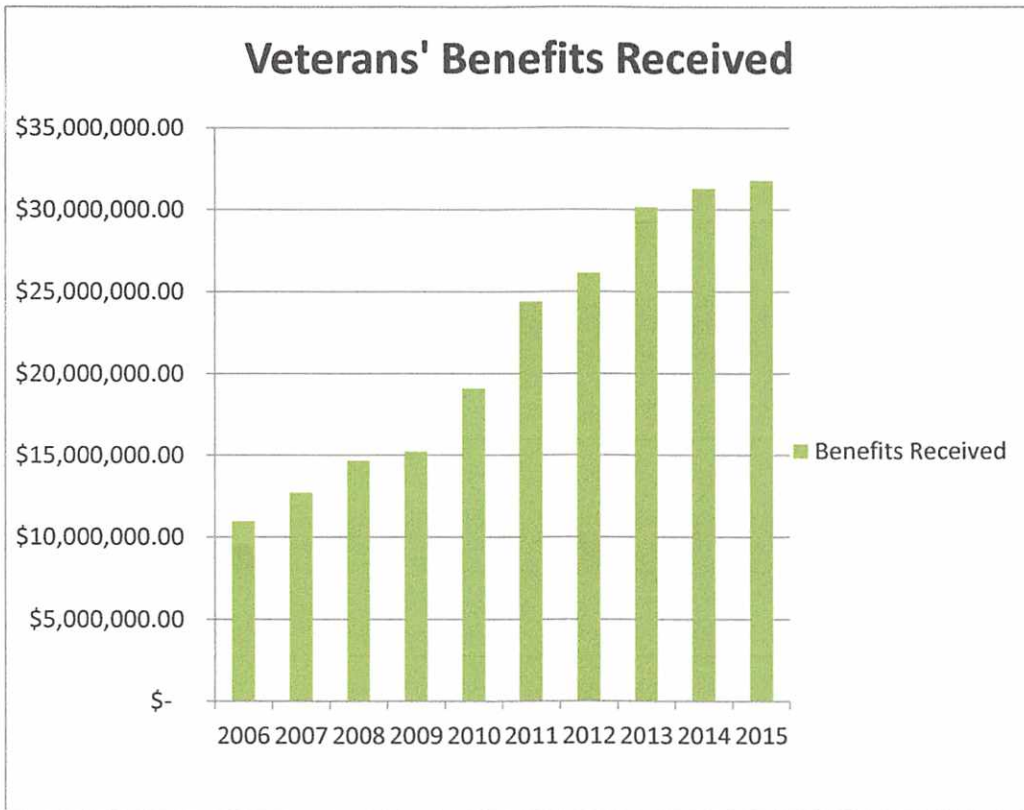
DAV Transports	8	11	11	7	10	13	10	7	7	8	5	10	107	9
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Miscellaneous

Letters	31	32	26	33	25	13	34	25	20	19	17	13	288	24
Income Verification	5	0	1	5	4	3	5	4	0	0	1	1	29	2
Veterans Preference	1	0	2	1	1	0	0	0	0	0	1	0	6	1
Grave Registration	3	0	10	3	2	2	5	7	9	9	3	14	67	6
Documents Notarized	0	2	3	1	3	1	3	2	2	0	2	2	21	2
Total	40	34	42	43	35	19	47	38	31	28	24	30	411	34

Forms

Federal	77	67	62	62	64	32	86	89	67	72	77	52	807	67
State	3	7	2	6	6	5	1	1	7	1	6	7	52	4
Total	80	74	64	68	70	37	87	90	74	73	83	59	859	72



OUTREACH, SPEAKING EVENTS, AND OTHER EVENTS

January 30: NE CVSOA Training/Meeting, Wisconsin Rapids

February 2: Veterans Service Officer Training, VAMC Iron Mountain, MI
February 11: Outreach to Temporary Senior Center, Woodruff

March 11: Outreach to Temporary Senior Center, Woodruff

April 25: Spoke to American Legion Post 318, Lake Tomahawk

May 22: Memorial Day Dinner, St. Augustine's Church
May 23: Memorial Day Ceremony, Cassian
May 25: Memorial Day Ceremony, Rhinelander

June 1-5: National CVSOA Conference, Appleton
June 16: Women Veterans Event, Camp American Legion

July 17: NE CVSOA Training/Meeting, Nokomis

August 4: I-team Training
August 10: Veterans Service Officer Training, VAMC Iron Mountain, MI
August 12: Outreach to Temporary Senior Center, Woodruff

September 16: Spoke to Lions Club, Rhinelander
September 25: Presentation of New Oneida County DAV Van

October 5-9: WI CVSOA Fall Conference, Wisconsin Dells
October 14: Outreach to Temporary Senior Center, Woodruff

November 3: I-team Training
November 11: Veterans Day Ceremony, James Williams Middle School
November 11: Veterans Day Ceremony, Courthouse
November 11: Veterans Day Event, Charter School
November 23: Spoke to Rotary Club, Rhinelander

December 8: Outreach to Nicolet College Veterans Group
December 18: NE/NW CVSOA Training/Meeting, Neillsville

VETERANS SERVICE OFFICE BUDGET

The following is a report of the Oneida County Veterans Service Commission and Office budget for January through December 2015.

Receipts

Appropriations	\$12,023.00
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Expenses

Telephone and Fax	\$ 696.81
Postage and Box Rent	811.91
Printing and Duplication	379.37
Central Purchasing	1,091.34
Subscriptions	160.00
Membership Dues	170.00
Training/Conference Fees	650.00
Employee Auto Allowance	1,439.25
Meals - Taxable	8.00
Meals, Lodging and Travel	845.35
Gravemarkers & Flags	208.78
Direct Payments	2,720.51
<u>Direct Payments-Transportation</u>	<u>562.21</u>
Total 2015 Disbursements	\$ 9,743.53

ONEIDA COUNTY DAV VAN

The Veterans Service Office coordinates the DAV van, which in 2015, served 106 veterans from three different counties. This service is free to Oneida County and free to the veterans. If we paid mileage at the VA rate to the Oneida County veterans who used the van, we would pay them \$.415 per mile for an annual total of \$5,580.09. That amount can also be regarded as an annual savings to the county.

Month	Oneida County	Lincoln County	Vilas County	Cost Savings (# of vets x \$.415/mile)
January	6	1	1	\$ 413.34
February	7	1	3	\$ 482.23
March	9		2	\$ 620.01
April	7			\$ 482.23
May	7		3	\$ 482.23
June	9	1	1	\$ 620.01
July	7	2	1	\$ 482.23
August	6		1	\$ 413.34
September	5		2	\$ 344.45
October	8		1	\$ 551.12
November	4		1	\$ 275.56
December	6		4	\$ 413.34
TOTAL	81	5	20	\$5,580.09